

Blue's PMS Link

for **micros** | **FIDELIO**

Enabling PBX services and billing integration
for Fidelio and Opera.

Improve your service to the customer thanks to the Opera and Fidelio dedicated connector

Everyday, MICROS-Fidelio solutions help hospitality workers all over the world in their activity.

Nowadays, thanks to Blue's PMS Link, Opera and Fidelio features can be expanded: thanks to the PBX integration, you can immediately lock and unlock telephones and bill calls directly to the room, as well as set up wake up calls and manage room status.

Detailed billing for any PBX

Thanks to Blue's PMS LinK and our accounting & billing softwares, you can bill the telephone traffic of any traditional or VOIP telephone PBX and calculate call costs according to time or pulse based tariffs, even using several carriers simultaneously.

After a room has been checked-in, all telephone calls will automatically be billed to the room. Of course, besides room phones, you can also manage all the other extensions in your hotel.

Full PBX integration for top service

Blue's PMS fully integrates Opera and Fidelio with your PBX thus performing check-in and out, monitoring the room status and wake up calls and does so that you do not have to dial codes from your operator telephone anymore.

The complete list of all supported systems is available on our website in the sections dedicated to the product specification pages.

Bill calls and accommodation directly to your clients

As soon as you check-out a room, thanks to Blue's PMS Link, Opera and Fidelio will allow to print out the bill for your client accommodation, including call details and costs.



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Find out what Blue's PMS Link allows you to do integrating Fidelio and Opera with your PBX

- Documents call details of every PBX
- Allows single and group check-in
- Programs wake up calls on the PBX
- Manages room status
- Analyses telephone traffic
- Certified with Opera version 5 and Fidelio version 8.7 and higher



Automatic and easy to manage wake up calls

Thanks to Blue's PMS Link you can automatically set up wake up calls on you PBX.

Blue's PMS Link sets up wake up calls for single guests or groups, directly from Fidelio and Opera, furthermore you can monitor and print performed, scheduled and even unanswered wake up calls. At the right time, a useful reminder will popup on you screen and play a sound.

Easy to use Room status management

Blue's PMS Link allows Fidelio and Opera to manage the status of the rooms: in a glance, you can understand or set clean, untidy or out of service rooms and print out a list for your room maids or maintainer.

Compatible with Opera and Fidelio and with the majority of PBX's

Blue's PMS Link is certified for Opera version 5 and Fidelio version 8.7 and all higher release and allows an automatic management of Hotel services with most of the PBX's on the market.

Visit www.telcen.it and read the list of supported PBX's and future developments.

Statistic analysis of your telephone traffic with Blue's Hotel Pro Advance

Blue's PMS Link is distributed as an add on module for Blue's Enterprise 4, Billy Blue's 4 or for Blue's Hotel Pro Advance.

Using Blue's PMS Link combined with our accounting & billing software also allows you to monitor the telephone traffic of your Hotel thanks to ready to use preset charts and tables.

In this way, you will immediately know your telephone expense and analyse your telephone traffic with department and cost centre breakdown.

Furthermore, you can immediately discover abuses and frauds, thanks to alarm notifications per E-Mail, log the average ring time for your clients and find out how many calls are unanswered in you Company.

In addition, you have a simple management of your telephone tariffs that can also be upgraded via the Internet, in order to have an accurate cost billing, even if you use several carriers at the same time. You can also compare different offers and easily find out the best solution for your hotel, calculated on your real telephone habits.

Integrated PBX for Hotel services

On www.imagicle.com you will find a comprehensive list of supported PBX along with the next integration dates

ASTRA

innovaphone

SELTATEL

Panasonic
ideas for life

PROMELIT
Global IP Communication

Requirements and compatibility for Blue's PMS Link

Imagicle software solutions are run with a deep integration to the telephone and network infrastructure of your Company. For this reason, before installing these solutions, please verify the requirements and compatibility with the telephone systems.

Interoperability with platforms and system requirements are continuously updated; you can verify them on our website in the sections dedicated to the product specification pages.

Blue's PMS Link is available in 5 languages: ITA, ENG, FRA, DEU, ESP.